

National Practitioners Conference

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'Single Outcome Agreements in Practice'

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21 Century public services – welfare to well-being

- ▶ Demographic changes
- ▶ Demand outstrips supply
- ▶ Workforce dynamics
- ▶ Rising expectations
- ▶ Personalisation

- ▶ From welfare rationing to choice and empowerment

Concordat

"For years the whole thinking of New Labour was to deliver everything from the centre.....we are giving people responsibility and clear lines of accountability, putting them in the driving seat to let them develop local priorities for local services."

John Swinney, Cabinet Secretary, Finance

"I see the concordat as a living developing document. Each time we use it we learn more and get better, and governance in Scotland becomes stronger as a result."

Pat Watters, CoSLA

Scotland - Concordat

- ▶ Performance improvement
- ▶ Single outcome agreements
- ▶ Councils keep 2% efficiency savings
- ▶ Ring-fencing slashed (£2.7b to £300m)
- ▶ We choose local priorities
- ▶ 15 National outcomes

Challenges

- ▶ Culture shifts necessary at the centre and local level – will centre keep “hands off”?
- ▶ Accountability, governance and workforce development to deliver improved outcomes.
- ▶ Loss of ring fences around funding – a particular challenge to social work?

15 national outcomes

- ▶ Our children have the best start in life and are ready to succeed
- ▶ We have improved life chances for children, young people and families at risk
- ▶ We live our lives safe from crime, disorder and danger
- ▶ We have tackled the significant inequalities in Scottish society.

Changing Lives

- ▶ Personalised services
- ▶ Confident, competent workforce
- ▶ Citizen leadership
- ▶ Continuous Learning
- ▶ Practice Governance, incl CSWO
- ▶ Leadership and Management framework

What this means for how we work

- ▶ Services delivered by universal services wherever possible (social work cannot do it alone)
- ▶ We take action to identify those at risk of not achieving these outcomes and act to prevent that risk materialising

What this means for how we work

- ▶ We deliver effective interventions in cases where the risks have materialised
- ▶ The focus shifts from service provision to building the capacity of individuals, families and communities to secure outcomes

What this means if Fife

- ▶ Alignment of targets
- ▶ Health targets – ante-natal care, breast-feeding, dental care, pregnancy, self-harm
- ▶ Education – attainment and achievement
- ▶ Social work – family support, family-based care, care in Fife, LAC outcomes
- ▶ Economic – MC2, new businesses, employment

What this means for social work in Fife

- ▶ Strategic commissioning
- ▶ Key outcomes integrated into ICSP, Community Planning priorities and SOA.
- ▶ Responsibility for key outcomes eg outcomes for LAC, rests with ALL partners.
- ▶ SW at heart of community safety agenda – child protection, youth justice, MAPPA.

.....and for all practitioners

- ▶ Outcome focus
- ▶ Must provide feedback
- ▶ Awareness of strategic objectives
- ▶ Reciprocity – explicit partnerships
- ▶ Role clarity
- ▶ Confidence to manage challenges of partnership working